

**WELSH & KATZ, LTD.***Attorneys at Law*120 SOUTH RIVERSIDE PLAZA, 22<sup>ND</sup> FLOOR

CHICAGO, ILLINOIS 60606

TELEPHONE (312) 655-1500

FACSIMILE (312) 655-1501

**FACSIMILE COVER SHEET**

November 13, 2002

TO	FROM
Steven Nguyen U.S. Patent and Trademark Office	Jon P. Christensen, Esq.
	NO. PAGES, INCLUDING THIS PAGE 13
PHONE NUMBER	OUR REF.
	6065/70817
FAX NUMBER	YOUR REF.
(703) 746-6872	Serial No. 09/032,551

**COMMENTS:**

As discussed, enclosed is a copy of Amendment D which we previously filed on October 2, 2001

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## PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**


In re application of: Werve, et al.  
Serial No.: 09/032,551  
Filed: February 26, 1998  
Examiner: Steven Nguyen  
For: **INTERNET WEB SITE WITH AUDIO INTERCONNECT  
AND AUTOMATIC CALL DISTRIBUTOR**  
Fax No. (703) 746-6872

Commissioner for Patents  
Washington, D.C. 20231

**CERTIFICATION OF FACSIMILE TRANSMISSION**

I hereby certify that the following Amendment (<sup>12</sup> Pages) and transmittal letter (1 Page) are being facsimile transmitted to the Patent and Trademark Office on the date shown below:

Dated: November 13, 2002

  
Jon P. Christensen  
Registration No. 34,137

In Patent Application of WERVE, et al.  
Serial No. 09/032,551  
Filed February 26, 1998  
Title: Internet Web Site with Audio  
Interconnect and Automatic Call  
Distributor

JPC/pb  
Atty Docket 97RSS444  
6065-70817

Mailed: October 2, 2001

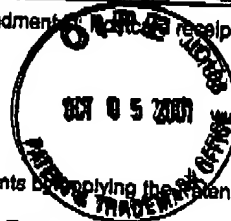
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**WELSH & KATZ, LTD.**  
120 South Riverside Plaza • 22nd Floor  
Chicago, Illinois 60606

In Patent Application of WERVE, et al.  
Serial No. 09/032,551  
Filed February 28, 1998  
Title: Internet Web Site with Audio  
Interconnect and Automatic Call  
Distributor

JPC/pb  
Atty Docket 97RS8444  
6065-70817

Mailed: October 2, 2001

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PTO/SB/21 (6-98)

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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

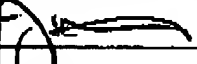
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<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)		Application Number	09/032,551
		Filing Date	February 26, 1998
		First Named Inventor	WERVE et al
		Group Art Unit	2864
		Examiner Name	S. Nguyen
Total Number of Pages in This Submission		Attorney Docket Number	6065-70817

**ENCLOSURES (check all that apply)**

<input type="checkbox"/> Fee Transmittal Form  <input type="checkbox"/> Fee Attached  <input checked="" type="checkbox"/> Amendment/Response  <input type="checkbox"/> After Final  <input type="checkbox"/> Affidavits/declaration(s)  <input type="checkbox"/> Extension of Time Request  <input type="checkbox"/> Express Abandonment Request  <input type="checkbox"/> Information Disclosure Statement  <input type="checkbox"/> Certified Copy of Priority Document(s)  <input type="checkbox"/> Response to Missing Parts/Incomplete Application  <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application)  <input type="checkbox"/> Drawing(s)  <input type="checkbox"/> Licensing-related Papers  <input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition  <input type="checkbox"/> Petition to Convert to a Provisional Application  <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address  <input type="checkbox"/> Terminal Disclaimer  <input type="checkbox"/> Small Entity Statement  <input type="checkbox"/> Request for Refund	<input type="checkbox"/> After Allowance Communication to Group  <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences  <input type="checkbox"/> Appeal Communication to Group (Appeal Notices, Brief, Reply Brief)  <input type="checkbox"/> Proprietary Information  <input type="checkbox"/> Status Letter  <input checked="" type="checkbox"/> Return Receipt Postcard  <input checked="" type="checkbox"/> Additional Enclosure(s) (please identify below): mark-up of Amended Spec
Remarks		

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**

Firm or Individual Name	Walsh & Katz, Ltd. by Jon P. Christensen, Reg. No. 34,137
Signature	
Date	October 2, 2001


**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope Addressed to: Assistant Commissioner for Patents, Washington, DC 20231 on this date:

October 2, 2001

Typed or Printed Name	Jon P. Christensen, Reg. No. 34,137
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Signature		Date	October 2, 2001
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